



# KWIKBOIL ELECTRIC BOILING WATER RANGE PRODUCT WARRANTY

Kwikboil units are guaranteed against faulty materials and/or workmanship in manufacture and Kwikot (Pty) Ltd. undertakes to repair or, at its sole discretion, replace the faulty unit or parts.

| AGE OF BOILING WATER UNIT FROM DATE OF PURCHASE | WARRANTY COVERS ALL BOILING WATER UNITS. DOMESTIC, COMMERCIAL OR INDUSTRIAL                |
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| Up to 12 calendar months from date of purchase. | Free replacement of failed component, or if necessary, replacement of unit free of charge. |

The period of guarantee is calculated from the date of sale of the unit, as verified by Kwikot (Pty) Ltd. from information contained in the Company's records.

## WARRANTY CONDITIONS

1. The Kwikboil boiling water unit must be installed in accordance with the manufacturers installation instructions, supplied with the unit and all statutory requirements of the geographical area in which the unit is to be installed.
2. Where the failed component of the Boiling Water Unit is replaced under warranty, the balance of the original Warranty Period will remain effective. The replaced component or complete Boiling Water Unit does not carry a new warranty and the warranty period of the original unit is not extended for an additional period.
3. The warranty only applies to the Kwikboil Boiling Water Units and therefore, does not cover any plumbing or electrical parts supplied by the installer and not an integral part of the Boiling Water Unit e.g. pressure control valve, stop cock, electrical switches or fuses.

## WARRANTY EXCLUSIONS

REPAIR AND REPLACEMENT WORK WILL BE CARRIED OUT, AS SET OUT IN THE KWIKOT (PTY) LTD. WARRANTY ABOVE, BUT THE FOLLOWING EXCLUSION MAY CAUSE THE BOILING WATER UNIT WARRANTY TO BECOME VOID AND MAY INCUR A SERVICE CHARGE AND COST OF PARTS (IF NECESSARY).

1. Accidental damage; Acts of God; failure due to misuse; incorrect installation; attempts to repair the Boiling Water Unit other than by a Kwikot (Pty) Ltd. authorised agent or the Kwikboil Service Department.
2. Where it is found that there is nothing wrong with the Boiling Water Unit; where the complaint is related to low or high water pressure (refer Installation Instructions and Owner's Guide); where there is no flow of boiling water due to faulty plumbing or a blocked filter, where water leaks are related to plumbing and not the Boiling Water Unit or Boiling Water Units' components; where there is a failure of electricity or water supply.
3. Where the Boiling Water Unit or a Boiling Water Unit component has failed directly or indirectly as a result of excessive water pressure.
4. Where the Boiling Water Unit is located in a position that does not comply with the manufacturers installation instructions or relevant statutory requirements causing the need for major dismantling or removal of cupboards, doors or walls.
5. Subject to any statutory provisions to the contrary claims for damage to furniture, carpets, walls, foundations, or any other consequential loss either directly or indirectly due to leakage from a Boiling Water Unit.
6. Repairs to a Boiling Water Unit due to scale formation in the waterways when the boiling water unit has been connected to a harmful water supply.

**THIS IS THE ONLY GUARANTEE GIVEN, AND IT EXPRESSLY EXCLUDES ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED IN LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO AMENDMENTS OR ADDITIONS TO THE WARRANTY SHALL BE BINDING ON KWIKOT (PTY) LTD.**

**KWIKOT (PTY) LTD.**  
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